

## Cadbury World - where chocolate comes to life!

**If you have a big talent for chocolate creations and you are committed to delivering a fantastic customer experience, then you've just taken one small step closer to your perfect role.**

No day is the same here at Cadbury World; as one of Birmingham's largest leisure attractions we welcome over 500,000 visitors each year, who come to explore and discover chocolate's history, to learn about the origins and story of the Cadbury business. We create memorable moments of JOY for each and every person.

We are looking for enthusiastic and friendly people to join our '**Chocolate Creator**' team; those who will thrive on being in front of a crowd and enjoy bringing our delicious creations to life for each and every one of our customers.

The main responsibilities of this role will include;

- Providing interactive and informative demonstrations to large crowds utilising traditional chocolate making techniques
- Meeting and greeting customers in the Chocolate Making area and be able to provide knowledge of Cadbury World, Cadbury and Mondelez International
- Communicating and interacting with customers of all ages in a positive, professional and friendly manner
- Following and delivering Health and Safety instructions to Cadbury World and Mondelez global standards to both staff and visitors, including cleaning and housekeeping
- Promoting and selling products made in our production areas to help achieve sales targets

### Candidate Requirements

- Previous experience of professional bakery skills or chocolate creations would be desirable
- Food Safety Level 2 would be desirable but not essential
- Confidence to perform/interact to large crowds of people
- Possess a high degree of inter-personal and customer service skills
- Flexibility to work required shift pattern
- Excellent attendance and timekeeping
- Must be a team player
- Smart appearance - you will be required to follow Cadbury World uniform and hygiene standards at all times

**We have a number of fixed term contracts available which are due to start in January 2019**

All roles are to work **25 hours per week** predominantly during weekdays and also alternate weekends

**Please note during peak times such as school holidays and bank holidays you will be required to work additional hours during both weekdays and weekends up to 37.5 per week.**

Location: Cadbury World, Bournville (Birmingham)

Relocation support available: No

Expat considered: No

**To apply for this role please copy the below link into your browser:**

<http://mondelez.taleo.net/careersection/jobdetail.ftl?job=1509609&lang=en>

**PLEASE NOTE: Applications submitted via any other method shall not be accepted**

***We pride ourselves on having a high performing and collaborative culture where we offer support and development to enhance your career and develop your knowledge and skills.***

***In return for your commitment, drive and enthusiasm, we offer an attractive hourly rate of pay, bonus scheme, contributory pension, life assurance, generous holiday allowance and a flexible benefits programme. In addition you will receive free entry to the Cadbury World exhibition for yourself and a discounted rate for your family and friends.***

**The closing date for applications is Friday 21<sup>st</sup> December 2018**

Please note: If your application is successful you will need to be available to attend an Assessment Centre sessions, these will be held on **9<sup>th</sup>, 10<sup>th</sup>, and 11<sup>th</sup> January 2019**