

Notes for Guidance

Group Rates

The group rates apply to groups of a minimum of 15 paying persons. Groups over 80 will be split. Should the number of paying persons in the group fall below 15, the full price will apply to the whole group. Groups not booked in advance or falling below 15 persons will not receive any of the group benefits.

Please note, family and senior citizen rates do not apply to group business.

Payment

Payment is due on arrival and may be made by cash, cheque (made payable to 'Cadbury World'), or by credit card (Access, Visa, Mastercard, Maestro). The group leader should make payment before the group leaves the coach. Overpaid cheques above £50 will not be refunded on the day but will be credited directly to your Bank account. This will take up to 6-8 weeks to be processed by Mondelez. We are unable to invoice groups before or after their visit and we do not accept bank transfer or vouchers as payment.

Teacher Preview Visits

To fulfil your risk assessment you are allocated two free general admission tickets to perform a teacher preview. To pre-book, contact our reservations team on 0844 880 7667.

Children/Student Groups

For safety reasons, teachers and adults accompanying groups of children or students **MUST** accompany and supervise their groups throughout their visit.

Late Arrivals

If you arrive late for your main attraction time slot we cannot guarantee you will complete the whole Cadbury World experience.

Left Luggage/Lunch Boxes/Clothing

There is no facility to store luggage/lunch boxes/clothing on site. Arrangements need to be made with the Coach Company to store lunches on the coach.